

TERMS AND CONDITIONS OF USE OF THE KIMOA GIFT CARD

1. KIMOA gift card is a virtual card consisting of a discount code that will be sent to the email address indicated when making the purchase.
2. Gift card can be issued for a minimum amount 25EUR and a maximum of 300EUR. The customer can not request a reduction, or increase of the value, or the refund of the amount.
3. The Virtual Gift Card has no expiration term
4. The virtual card is valid for the purchase of any product through the website: www.kimoa.com.
5. Once acquired, and as long as it has not been used, the client may withdraw from the contract within a maximum period of 14 calendar days from the date of sending the virtual card by sending an email to customersupport@kimoa.com or through the sending of the withdrawal document included in <https://kimoa.com/legal-terms>.
6. Prior to reimbursing of the amount paid, KIMOA will verify that the card has not been used. The amount paid for the card will be reimbursed in the same means of payment in which it was paid. For this, the presentation of the e-ticket will be mandatory.
7. The virtual card can be used as many times as you wish until the total amount of your balance is exhausted. The available balance will appear each time a purchase is made with the virtual card. If the purchase exceeds the available balance on the card, the difference can be paid through any form of payment accepted on the website www.kimoa.com.
8. The products purchased with the Virtual Card on the KIMOA website are subject to the same General Terms and Conditions of Sale as the rest of the products purchased on the website www.kimoa.com.
9. Where applicable, the refund of the amount of the products purchased with the virtual card that are returned will be made by increasing the available balance on the virtual card.
10. The responsibility for the use and custody of the virtual card corresponds exclusively to the client. The virtual card will not be replaced in case of loss or illegitimate access to it.
11. KIMOA will not be responsible for the non-receipt or delay in receiving the virtual card by its recipient for reasons beyond its control, including, among others: (i) deficiencies or collapse of the telecommunication lines or systems; (ii) the inaccuracy of the data of the recipient of the Virtual Card provided by the buyer; (iii) the impossibility of delivering the Card in the email account

provided; or (iv) consideration of the email sent by KIMOA, such as spam or spam.

12. Virtual cards obtained illicitly will be void, can not be used for the purchase of goods and their amount will not be reimbursed. If an illegal use of the virtual card is made by the buyer or recipient, KIMOA may go against the buyer or recipient in claiming the damages and losses generated.
13. The acquisition and / or use of the Virtual Card implies the full acceptance of these terms and conditions of use of the virtual card that were delivered at the time of the acquisition of the Virtual Card and are available on the website [www.kimoa .com](http://www.kimoa.com).